

1 Multipurpose Financing

No.	Product Name	Provider Name	Main Features	Benefits	Requirements and Procedures	Fees	Additional Information/Simulation
1.	Online purchase financing	Kredivo (PT Kredivo Finance Indonesia) and its financing partners	You can buy the desired items at e-commerce merchants on installments with affordable interest rates	 Purchase with installment payments for products available at Kredivo partner merchants Pay in 1 month and 3, 6, 9 and 12 month installments for Premium accounts; 18 and 24 month installments are also available for selected Premium users Payment tenor of 1 month and 3 month installment for Basic accounts 	Requirements: Must have a Kredivo account first. Procedures • You only need to select the goods in the e-commerce (online) or offline merchant of your choice by selecting Kredivo as the payment option • Choose payment options in 1 month (interest free) or with 3, 6, 9, 12, 18, and 24 month installment • For online transactions, you can enter your registered mobile number and your Kredivo PIN, then enter the OTP code that you will receive via SMS/Whatsapp to confirm your transaction • For offline transactions, you can choose the QR scan or barcode scan, then enter the Kredivo PIN to confirm your transaction	Transaction Fees: For 3-month installment transactions will only be charged a service fee of 1% of your transaction value for Basic accounts For 3, 6, 9, 12, 18, and 24 month installment transactions, an interest rate starting from 1.99% - 3.99% per month will incur, without service fees for Premium Account Interest: Premium account: Pay in 1 month without interest (0%) For 3/6/9/12/18/24 month installment, interest rate varies at 1,99%, 2,49%, 2,60%, 2,99% or 3,99% Basic account: Pay in 1 month without interest (0%) Tines: If you're late in paying your installment, a late interest fee of 0.27% per day will apply, charged upfront for 30 days of late payments, regardless of the actual DPD. This late fee will increase progressively by 2% for each additional month of delay, also charged in full at the start of each late month. *You may be charged another fee by merchants and/	Simulation/Installment Illustration: Transaction value: Rp2,000,000 Basic Account Transaction value of Rp2,000,000, 4% interest for 3 month installment only for Basic account Payment tenor
2.	Offline purchase financing	Kredivo (PT Kredivo Finance Indonesia) and its financing partners	You can buy the desired items at retail merchant outlets on installments at affordable interest rates			or other payment service provider for the transaction or repayment purposes in accordance with their respective policies	Interest per month



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3.	Strategic cooperation	Kredivo (PT Kredivo Finance Indonesia) and its financing partners	Kredivo has a cooperation with strategic partners to channel its financing. Partners; Samsung, Lazada, OPPO	You can use financing facility at strategic partners at any time with a tenor 6 or 12 months (as relevant)	Finance+ by Kredivo Requirements: Must register for Finance+ by Kredivo on the merchant's tablets and have the Finance+ by Kredivo app first for Samsung product purchases. Procedures • Enter your phone number using the Finance+ tablet, then select the desired Samsung product on the tablet • Next, fill in your personal information and submit your application. If your application is approved, you can choose a product based on the offer from Finance+ by Kredivo, with the down payment amount, admin fee, and service fee clearly stated on the payment page • If there's an upfront payment required, proceed to pay at the cashier. Then, unbox the device and install the SF+ app • Once the device setup is complete and the SF+ app is installed, a code will be displayed. Enter this code into the designated field in the SF+ app on the tablet to complete the loan and purchase process • - Transacition complete Paylater by Kredivo Requirements: Must have a Kredivo account or register to become a user through the Lazada app Procedures • Select PayLater by Kredivo as your payment method at Lazada during checkout • Choose the payment tenor you want. If you choose installments, the payment simulation will be shown upon checkout. • After selecting an installment option, enter your PayLater PIN (if you have already created a PIN) to verify your payment. • Transaction completed. Please wait for your order to be delivered.	Finance+ by Kredivo Transaction Fees: All installment transactions will incur an admin fee of 1.99% of the loan amount and a service fee of Rp50,000 Interest: 1.8% - 2.3% per month for 6 and 12 month installment Fines: If you're late in paying your installment, a late interest fee of 0.27% per day will apply, charged upfront for 30 days of late payments, regardless of the actual DPD. This late fee will increase progressively by 2% for each additional month of delay, also charged in full at the start of each late month. *You may be charged another fee by merchants, strategic partner and/or other payment service provider for the transaction or repayment purposes in accordance with each of their policies. Paylater by Kredivo Transaction fee: There are no additional transaction fees for Paylater by Kredivo transactions. A 2% interest will apply starting from the third 1-month installment transaction 3.75% interest per month for 3, 6, 9, or 12-month installments Fines: If you're late in paying your installment, a late interest fee of 0.27% per day will apply, charged upfront for 30 days of late payments, regardless of the actual DPD. This late fee will increase progressively by 2% for each additional month of delay, also charged in full at the start of each late month. *You may be charged another fee by merchants, strategic partner and/or other payment service provider for the transaction or repayment purposes in accordance with	Simulation/Installment Illustration of Finance+ by Kredivo: Transaction value: Rp2,000,000 Transaction mounts Rp2,000,000 with 18% interest concluding down prymeric and Samurage provessing fees). Perment options in mounts Rp2,000,000 kps,000 Kredivo anniva fee Rp3,000,000 Rp36,000 Kredivo anniva fee Rp30,000 Rp36,000 Kredivo anniva fee Rp30,000 Rp36,000 Transaction amounts Rp2,000,000 kps,038 Rp30,000 Transaction amounts Rp2,000,000 with 19% interest concluding down prymeric and Samurage provessing fees). Perment Rp2,000,000 kps,038 Rp30,000 Transaction amounts Rp2,000,000 with 19% interest concluding down prymeric and Samurage provessing fees). Perment Rp2,000,000 kps,000 Rp30,000 Kredivo anniva fee Rp30,000,000 with 19% interest concluding down prymeric and Samurage provessing fees). Perment Rp30,000,000 with 19% interest concluding down prymeric and Samurage provessing fees). Perment Rp30,000,000 with 19% interest concluding down prymeric and Samurage provessing fees). Perment Rp30,000,000 with 23% interest concluding down prymeric and Samurage provessing fees). Perment Rp30,000,000 with 23% interest concluding down prymeric and Samurage provessing fees). 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						partner and/or other payment service provider for the transaction or repayment purposes in accordance with each of their policies.	



No.	Product Name	Provider Name	Main Features	Benefits	Requirements and Procedures	Fees	Additional Information/Simulation
					Requirements: Must have the Fineasy application by downloading it via the QR code provided by the promoter/store staff, and can only shop at stores registered with Avanto by Kredivo Procedures • The customer visits the store to register for Avanto by Kredivo via the Fineasy app, by downloading the app using the QR code from the promoter/store staff. Then, the customer scans the invitation QR code from the promoter/store staff to proceed with the Avanto by Kredivo • Once the application is approved, the promoter/store staff will scan the customer's payment QR code • The customer informs the promoter/store staff about the product they wish to purchase and the desired installment term • The promoter/store staff submits the product details, IMEI, and installment term into the Fineasy app and generates a transaction QR code • The customer scans the QR code provided by the promoter/store staff to proceed with the transaction and review the installment amount, term, down payment/separate payment (if any) • Once the customer agrees to the Avanto by Kredivo installment details, they can proceed with the payment by entering the OTP received via SMS to confirm the transaction • Transaction complete	Transaction Fees: All installment transactions will incur a service fee of 2% of the transaction amount Interest: • Transactions at Erafone stores: 2.7% per month for 3, 6, 9, or 12-month installments. • Transactions at in-city stores: 2.6% – 3.75% per month for 3, 6, 9, or 12-month installments. • Transactions at out-of-city stores: 2.99% – 3.99% per month for 3, 6, 9, or 12-month installments. Fines: If you're late in paying your installment, a late interest fee of 0.27% per day will apply, charged upfront for 30 days of late payments, regardless of the actual DPD. This late fee will increase progressively by 2% for each additional month of delay, also charged in full at the start of each late month.	Simulation/Installment Illustration of Avanto by Kredivo Transaction value: Rp2,000,000 1. Transactions at Erafone stores Peyment options 3 month 6 month 9 month 12 month Installment per month 27% 27% 27% 27% 27% 27% 27% 27% Admin fee Rp8,0000 Rp8,00000 Rp8,00000 Rp2,0000 Rp2,000



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					Vast Finance by Kredivo Requirements: Must have the Vast Finance by Kredivo by downloading it via the QR code provided by the promoter/store staff before purchasing Vivo or iQOO products. Procedures: The customer visits a merchant that offers Vast Finance by Kredivo as a payment option. Download the Vast Finance by Kredivo app using the download QR code provided in the store. Then, fill in your personal information and submit your application. Once your application is approved, you can proceed to purchase Vivo or iQOO products using Vast Finance by Kredivo. The promoter will generate a dynamic QR code using the Kredivo Seller app for you to scan with your Vast Finance by Kredivo app. After successfully scanning the QR code, the transaction details will appear, including the loan amount, down payment (if any), admin fee, and service fee as shown on the payment page. If there is an amount that needs to be paid upfront, proceed to make the payment at the cashier. After that, unbox the device and install the Vtrust and Vast Finance by Kredivo apps on your new device. You may leave the store once the loan and device purchase processes are completed.	Transaction Fees: For device prices below IDR 3,000,000, the admin fee is 7% (6-month tenor), 9% (9-month tenor), and 11 (12-month tenor) of the user's loan amount, plus a service fee of IDR 50,000 (paid upfront). For device prices equal to or above IDR 3,000,000, the admin fee is 5% (6-month tenor), 7% (9-month tenor), and 9% (12-month tenor) of the user's loan amount, plus a service fee of IDR 50,000 (paid upfront). The admin fees above represent the lowest applicable rates. Vast Finance may have different rates across certain merchants. Full details can be viewed during the transaction process. Interest: • 0% per month Fines: • For late payments, a late interest fee of 8% (effective) applies, calculated from the loan principal + admin fee, along with a tiered late interest of 2% (loan principal + admin fee) — increasing up to 4 times. • A late penalty fee of 4% (loan principal + admin fee) will also be charged on the overdue amount.	Vast Finance by Kredivo Installment Simulation/Illustration



No.	Product Name	Provider Name	Main Features	Benefits	Requirements and Procedures	Fees	Additional Information/Simulation
4.	Electric Motorcycle Installment	Kredivo (PT Kredivo Finance Indonesia) and its financing partners	You can buy electric motorcycles at participating dealers and brands on installments with affordable interest rates	Purchase electric motorcycles with installment payment for products available at Kredivo partner merchants. Payment tenor within 12, 18, 24, 30 and 36 months Payment tenor within 12, 18, 24, 30 and 36 months.	Requirements: You need to prepare several documents such as Family Certificate (KK), spouse's KTP, spouse's selfie and spouse's cellphone number if you are married. Make sure your Kredivo account is Premium and has a Kredivo Score A. Procedures: You can visit a Brand Dealer who are partnering with Kredivo. Inform the Dealer that you want to pay using Kredivo. Scan the QR provided by the Dealer on your Kredivo application. Then follow these steps: 1. Select the tenor and determine the down payment percentage (if needed) according to what is available (0% – 70%), input the PIN then click Pay 2. Select the purpose of the purchase and enter the delivery address 3. Upload Family Certificate (KK); if you are married, upload additional documents such as KTP, spouse's selfie and cellphone number 4. Click Submit and wait a few moments to verify your documents; if successful, click Agree on the RIPLAY page 5. Make a down payment according to the amount stated in the application 6. Transaction is complete, please wait for the document verification process	Transaction Fees: There is service fee up to 2% of the price of the electric motorcycle Insurance costs are 0.3% - 2% of the price of the electric motorcycle Interest: 1.99% for 12, 18, 24, 30 and 36 month tenors Fines: If you're late in paying your installment, a late interest fee of 0.27% per day will apply, charged upfront for 30 days of late payments, regardless of the actual DPD. This late fee will increase progressively by 2% for each additional month of delay, also charged in full at the start of each late month. *You may be charged another fee by other payment service provider for the transaction or repayment purposes in accordance with their respective policies	Simulation/Illustration of Electric Motorcycle Installments Transaction value of Rp16,540,000, excluding insurance costs and service fee



2 Working Capital and Investment Financing

No.	Product Name	Provider Name	Main Features	Benefits	Risk	Requirements and Procedures	Fees	Simulation/Installment illustration
1.	Working Capital and Investment Financing	Kredivo (PT Kredivo Finance Indonesia)	Kredivo also distributes working capital and investment financing in collaboration with selected partners.	You can apply for working capital and investment financing to meet your business needs or carry out business development.	 There are fines imposed if there is a delay in bill payment. Reputation risk in the form of a bad history will be recorded on the Company's system when a user is in arrears in making payments. If you are in arrears in bill payments, your history will be recorded as bad in the OJK's Financial Information Services System (SLIK) (formerly BI Checking). This can affect your credibility when you want to apply for a loan, financing, and/or similar credit facilities on others financial services institution (including banking institutions). You can be contacted via personal communication (including but not limited to email, telephone, etc.) or visited directly at your residential address by a collector officer for billing and/or marketing purposes (based on prior user consent). If you have more than one active loan at the company, if you breach one of the loan agreements, you will also be deemed to have breached the other loan agreement that is still active between you and the company (cross default) 	Requirements: In the form of individual or business entity. Domiciled or operating within the territory of Indonesia. Do not have a bad financing record. Other requirements under prevailing OJK regulations or special policies from time to time. Procedures: Applications for financing facilities can be submitted by prospective debtors via an electronic system, financing form, or other agreed mechanisms, accompanied by financing requirement documents in accordance with applicable provisions. The company will conduct a financing feasibility analysis process. Agreement and financing cooperation between the two parties.	Interest*): 10% - 13% per annum, up to 48 months installment *) In its application, it is adjusted to the risk analysis and criteria accepted by the Company. • The customer may be fined according to the provisions of the Company if there is a delay in paying the customer's obligations • Customers are not charged administration fees. The customer may be charged provision fees and other costs related to the financing process such as notary fees, fiduciary fees, accelerated settlement fees and others according to the applicable provisions in the Company. *You may be charged other fees by other payment service provider for repayment purposes in accordance with their respective policies.	Simulation/Installment illustration Illustration of the distribution of debt principal, interest and installments (Outstanding): Tenor



No.	Product Name	Provider Name	Main Features	Benefits	Risk	Requirements and Procedures	Fees	Simulation/Installment illustration
2.	Business Capital Loan	Kredivo (PT Kredivo Finance Indonesia)	Unsecured business capital financing for Micro, Small, and Medium Enterprises (MSMEs) to support their operational or productive activities within a single business cycle. Funds are disbursed directly to the borrower and repaid through installments.	This facility provides borrowers with easy access to business capital without requiring collateral, offering competitive fees and flexible tenors tailored to the borrower's repayment capacity.	 There are fines imposed if there is a delay in bill payment. Reputation risk in the form of a bad history will be recorded on the Company's system when a user is in arrears in making payments. If you are in arrears in bill payments, your history will be recorded as bad in the OJK's Financial Information Services System (SLIK) (formerly BI Checking). This can affect your credibility when you want to apply for a loan, financing, and/or similar credit facilities on others financial services institution (including banking institutions). You can be contacted via personal communication (including but not limited to email, telephone, etc.) or visited directly at your residential address by a collector officer for billing and/or marketing purposes (based on prior user consent). If you have more than one active loan at the company, if you breach one of the loan agreements, you will also be deemed to have breached the other loan agreement that is still active between you and the company (cross default)". 	Requirements: Must be an Indonesian citizen (WNI). Aged between 18 and 60 years old. Have a minimum monthly income of IDR 3,000,000. Reside in Indonesia. The prospective borrower/borrower must act in good faith when using the product. The prospective borrower/borrower must provide clear, accurate, truthful, and nonmisleading information and/or documents. If the borrower fails to fulfill any of the above obligations, Kredivo may conduct collection activities, delay, limit, or reject services, or impose penalties in accordance with the agreement. Procedure: 1. Open the Kredivo app and select the Business Capital Loan menu on the dashboard. 2. Enter your business details, including: Business address Business address Business storefront photo Business document (NIB/SIUP/SKU) 3. Click Verify Business: Business verification will be processed within a maximum of 1 (one) working day. You will receive a notification once verification is complete. If your verification is rejected, you may reapply 30 days after the last rejection date. If your verification is approved, continue with: Select the loan amount and tenor Choose the loan purpose Enter your destination bank account Activate KrediShield (optional) Enter a voucher code (if available) Review the loan details, then click Submit Application Click Agree on the RIPLAY and enter your PIN Application completed.	Interest and tenure*): Interest rates start from 1.99%, with available tenors of 3, 6, 9, 12, and 18 months. *) In its application, it is adjusted to the risk analysis and criteria accepted by the Company. Fines: If you're late in paying your installment, a late interest fee of 0.27% per day will apply, charged upfront for 30 days of late payments, regardless of the actual DPD. This late fee will increase progressively by 2% for each additional month of delay, also charged in full at the start of each late month. *You may be charged another fee by merchants and/ or other payment service provider for the transaction or repayment purposes in accordance with their respective policies.	Simulation/Installment illustration Loan Value Rp2,000,000

Risk information can be accessed via the following <u>link</u>.

Disclaimer (Important to read):

- The information contained in this General RIPLAY is update until Kredivo issues a newer version of the General RIPLAY, and Kredivo reserves the right to change any information contained in this General RIPLAY from time to time.
- This General RIPLAY is only used as a reference to provide an explanation of Kredivo products and is not and not intended to constitute a binding loan agreement.
- Users must carefully read this General RIPLAY and may ask Kredivo anytime regarding this General RIPLAY.
- Kredivo may reject user's application for financing if it does not meet the applicable requirements and regulations.
- Kredivo does not charge any registration fees or annual fees.